

ACCOUNT NAME:

Pointtech Solutions (Pty) Ltd



"Make your IT problem ours"

POINTTECH BASIC

Application for Fibre Internet

This form serves as a contract from day services enable/active until day of cancellation of services and account settled in full. Cancellation form required to initiate termination and 1 calendar months notice required

DOCS REQUIRE- PROOF OF RESIDENTS, ID COPY

DATE: _____

SIGN

Applicant Name: _____

Id No/Company Registration No: _____

Vat No: _____

Contact Person: _____

Contact Number: _____

Alternative Number: _____

Email Address(where invoice to be sent to): _____

Installation Address: _____

Postal Address: _____

INITIAL

PLEASE SELECT PRODUCT:

Excludes equipment

MARK WITH X

POINTTECH BASIC FIBRE

POINTTECH BASIC FIBRE

10 Mbps
R700

20 Mbps
R850

50 Mbps
R1000

100Mbps
R1200

At 200Gig - 50% Soft cap
Drop speed to 5Mbps
At 350Gig - 75% Soft cap
Drop speed to 3Mbps
At 400Gig - 100% Soft cap
Drop speed to 2Mbps

At 200Gig - 50% Soft cap
Drop speed to 10Mbps
At 350Gig - 75% Soft cap
Drop speed to 5Mbps
At 400Gig - 100% Soft cap
Drop speed to 2Mbps

At 400Gig - 50% Soft cap
Drop speed to 25Mbps
At 700Gig - 75% Soft cap
Drop speed to 10Mbps
At 800Gig - 100% Soft cap
Drop speed to 5Mbps

At 400Gig - 50% Soft cap
Drop speed to 50Mbps
At 700Gig - 75% Soft cap
Drop speed to 25Mbps
At 800Gig - 100% Soft cap
Drop speed to 10Mbps

**Installation fee R1500(excluding Vat)(Frog foot) includes up to 30 meters. If length of fibre exceeds 30 meters, R50 additional per meter will be billed to client by Frog Foot.*

**Wi-Fi Router(Mikrotik): R1200 once off(Payable on day of completion)*

I _____ here by understand and accept the terms and conditions and additional/installation fees listed on this form and on the back of this form/2nd page, I will pay my subscription on or before the 1st day of every month. Signed on this day _____ of _____.

Applicant signature

Pointtech Signature

For office use

Installed Date: _____

Account Name(FF): _____

Order/Job card no: _____

PROCESSED(initial): ORDER PLACED INSTALLED PS SYSTEM FF SYSTEM INVOICED

Application Approved

Terms And Conditions:

Pointtech Solutions will not except any responsibility of any damage caused to property due to installation of equipment and cabling. We will not except any responsibility for any loss or damage caused by downtime or damaged cause buy lighting/power surge. Pointtech Solutions only provides connectivity to a certain point any addition services, move of equipment, additional equipment will be billed accordingly. Client will still be liable to pay the monthly subscription in event of downtime unless otherwise arranged with Pointtech Solutions in writing. Pointtech will not be liable for any downtime caused by frog foot fibre faults. Average downtime on Fibre 2 – 14 days unless otherwise specified.

INITIAL

Terms of cancellation:

A 1 calendar month notice is required when cancelling services and a Pointtech cancellation form needs to be completed to initiate cancellation process. Account needs to be settled and paid in full to terminate the agreement other wise applicant will be handed over to attorneys for further action.

INITIAL

Other Terms and Conditions:

Applicant is required to pay his monthly fees even if no invoice or statement is received. Payment needs to be made on or before the 1st day of every month (unless other wise arranged in writing) to avoid being disconnected and account being handed over to attorneys for further action. It remains the responsibility of the applicant to keep his account paid up in full. Pointtech Solutions reserves the right to terminate/cancel/disconnect/increase fees of any services at any giving time without prior notification. Applicant will be able to manage the account online via invoice portal by following the link provided.

INITIAL

Applicant Signature

Pointtech Signature

Witness Signature